

Jul17

Serve the City seeks to mobilise volunteers to serve the practical needs of marginalised and vulnerable persons. STC focuses on both volunteers and those whom we serve like the elderly; single parents; persons with a chronic illness, mental or physical challenges; refugees and asylum seekers (especially those living in the Direct Provision system) and anyone "left behind" or isolated in the community. We seek to SERVE – CARE – TRANSFORM within the lives of both those who serve and those whom we serve.

STC is active in Dublin Galway Limerick and Cork currently and our activity there depends on the local needs and people we engage with. We form local partnerships in each city with various stakeholders like the Volunteer Centres; other Community and Voluntary organisations; groups clubs and churches; businesses colleges and corporates (for both volunteers and funding); philanthropic and representative bodies; municipal authories; local development companies; key suppliers; and certain Government agencies like the Reception and Integration Agency, Pobal and the Health Services Executive. STC is open to new partnerships, especially funding opportunities, which enhance our current work or enable new programmes. STC is also open to referrals whereby (HSE) Social Workers and Community Leaders who know of a real and genuine community need can advise us of same.

STC is 100% volunteer-led and run without any paid staff. All income goes directly into our frontline projects and necessary overheads like governance insurance and rents. Our current average cost run-rate is around €5 per volunteer hour within the community i.e. each hour for a volunteer to serve costs STC €5. This represents excellent Value for Money when compared to other similar services within the Community and Voluntary sector in Ireland.

Through a range of volunteer team projects; programmes and social enterprises, volunteers gain valuable social experiences relating to other people as well as learning practical life skills. Those whom we serve receive practical help like reclaiming their garden as a usable green space; improved living conditions within their homes and experience a sense of enhanced community. STC seeks to provide relief as well as an Asset Based Community Develop approach. See our various Facebook Pages like Serve the City (Dublin), for pictures of our project activities and events like Volunteer Appreciation evenings.

STC IRL is a member of The Wheel and adopted The Governance Code (type B) late 2016 with policies available on our website. STC has a very good Health & Safety record with only one incident within the last three years over about 10,000 volunteer hours. STC has been recognised and awarded for its outstanding services within the community by Dun Laoghaire Rathdown County Council and most recently by The Rotary Club. STC is recognised as providing excellence in Volunteer Management and is invited to speak and feature at various national events and regional workshops.

Six Directors of STC IRL oversee all activities of the charity and the Board meets every two months. Details of Directors are available on the website. STC IRL is currently seeking a Munster-based Director for hands-on oversight of our work in Cork & Limerick.

Any further queries or interest in supporting STC, please email <u>alan@servethecity.ie</u> (Founder and Director).

Dublin Galway Limerick Cork Waterford

